## Reward and Recognition

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Volunteering @ the Heart of Civil Society 19<sup>th</sup> March 2019



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## Part of good volunteer management is also knowing how and when to reward/recognise volunteers.



## Does a volunteer's motivation reflect the way we should reward and recognise their efforts?



## Legal view

Victoria Cook, senior associate at <u>Bates Wells Braithwaite</u> spoke about the legal implications of incentivised volunteering. She reminded us that in English law any relationship between a volunteer and volunteer manager has no legal definition. However, she cautioned that volunteer managers should be careful when deciding whether to use incentives to attract volunteers, as providing these could imply that 'consideration' exists and that there is a contract between manager and volunteer. This is problematic as it could lead to the volunteer manager being judged to have broken the law.

https://blogs.ncvo.org.uk/2018/10/12/national-volunteering-forum-incentivised-volunteering-and-rewarding-volunteers/









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Team London Awards 2016

01 November 2016